

2024 Drake Software Update Schools

Keynote Speaker – Franklin, NC, and Webcasts

Erin Collins, National Taxpayer Advocate and “Voice of the Taxpayer” before the IRS and Congress, will share her insight and latest updates on taxpayer and tax preparer matters with John Sapp, during this special segment recorded just for Drake Software users.



Erin Collins
National Taxpayer Advocate
Internal Revenue Service

Erin Collins is the “voice of the taxpayer” within the IRS and before Congress. She joined the Taxpayer Advocate Service (TAS) as the National Taxpayer Advocate (NTA) in March 2020 to advocate for taxpayers, protect their rights, and work toward improving the quality of taxpayer service and tax administration. In 2022, Erin was selected as one of the top 25 Most Powerful Women in the Accounting Profession by the American Institute of CPAs (AICPA) and CPA Practice Advisor magazine. In Oct. 2024 Erin received the Bruce I. Hochman Award from UCLA Extension Tax Controversy Institute. The award recognizes Collins’ outstanding proficiency in the field of tax law and her contributions as a dynamic leader.

Erin has more than 35 years of experience in tax law, spanning 15 years in the IRS Office of Chief Counsel and 20 years at the accounting firm of KPMG LLP, where she retired in 2019 as the Tax Managing Director in charge of its tax controversy practice for the Western region. At KPMG, Erin represented thousands of individuals, partnerships, small companies, and corporate taxpayers on technical and procedural tax matters. She represented clients in federal examinations and IRS appeals on domestic and international tax issues. She also has represented several clients before the U.S. Tax Court.